

CORONA VIRUS POLICY

Last updated 30/07/2021

Following recent changes to government guidelines, we have relaxed our Corona Virus Policy slightly.

However, we'd hate to put our clients' health at risk and we are especially conscious of the many vulnerable clients we see. Therefore, please support us in keeping everybody (and ourselves) as safe as possible:

- We will continue to wear a face mask throughout your home visit, and we ask that you do the same. The mask must cover nose and mouth.
- Occasionally, we need to lower our mask for a short time to prevent our glasses steaming up while taking a blood sample or placing an IV catheter. We will let you know before we do this and you will be able to leave the room during this short time if you wish.
- We don't strictly limit the number of people who are allowed to be present during a consultation anymore, but we ask you to be sensible, and only have the minimum number of people there. This is usually no more than 2.
- If you, or anybody in your household or support bubble, shows symptoms of Corona Virus, is self isolating, or is shielding, you **MUST** let us know **BEFORE** the time of the appointment, so that we can plan the visit accordingly.
- Wherever possible, the consultation should take place outside; weather and circumstances permitting.
- When the consultation has to take place inside, please ventilate the room well before we arrive, and leave a window slightly open while we're there (make sure cats and other pets can't escape).

Please remember that, even if you feel that you don't pose a risk to us, we may pose a risk to you!

- Please make sure cats are secured in a small room where they can't hide away (We find the bathroom often works best).

Please understand that these measures are to keep all of us safe- we can't wait to return to normal, and will do so as soon as we feel it's reasonable!
